

Our Strategic Plan 2018-2020

OUR MISSION

We strengthen the quality of life for children, youth and families who are dealing with mental health challenges.

Chair & CEO's message

We are living in a very exciting transformational period for mental health services in Ontario. The Moving on Mental Health project was initiated by the Ministry of Children, Community and Social Services (MCCSS) in an effort to build a more collaborative system of how mental health services and addiction services are delivered to children, youth and families in their community. As the Lead Agency, Pathstone will also provide input to MCCSS on how mental health services are

delivered, how programs are aligned, and how to enhance seamless care pathways to **'quickly access'** services. The lead agency is responsible for working with Core Service Providers (CSPs), broader sector community providers, youth and families, and incorporating the perspectives of diverse populations such as francophone, First Nations, Metis, Inuit and urban Indigenous populations.

As a Lead Agency we will be facilitating a leadership role in convening and coordinating partnerships within the Child and Youth Mental Health (CYMH) service sector. Most importantly, we are expected to collectively improve the experience and outcomes of Niagara families seeking assistance for a child or youth mental health/addiction problem.

As a collective, we are to implement local and provincial priorities, within the service area, based on Niagara's Core Service Delivery Report and Community Mental Health Plan, in partnership with the Ministry.

Pathstone is striving to move toward an **'upstream proactive early intervention approach'** through a laser driven focus. Optimally, it is Pathstone's intent to have every family seen within 30 days of their referral date to Pathstone for service. Our new Hear & Now Walk In initiative is a fine example of clients having immediate access to treatment. Additional crisis services provide immediate counselling for children, youth and families in need. As an organization, we are so grateful to our community partners for their contributions and support serving our community of families. Transformation is all about ACTION and CHANGE!!!

Pathstone's Strategic Plan is exciting, robust and responsive to changing times. The Mission Statement, Vision Statement, and Core Values reflect our enthusiasm and dedication. We are confident that working altogether will enable our families to have a positive experience with Pathstone and our community partners.

Eloë Drost
Pathstone Mental Health Board Chair

Shawn Baylis
Pathstone Mental Health CEO

OUR VISION . . . OUR MISSION

Pathstone Mental Health is Niagara's Lead Agency and accredited (CCA) provider of children's mental health treatment in the Niagara region. We are so proud of our professional staff who are compassionate, creative and innovative leaders in the treatment of children/youth and families. The incredible work they do every day to transform the lives of children is amazing. Our work is critically important to the community. We know that when we intervene we change the trajectory of a child's life and the course of an entire family.

Our passion is matched by our high standards of performance excellence demonstrated by our clients' evaluation of our services, and our Balanced Score Card (Customer Service & Quality, Operational Effectiveness, Fiscal Responsibility, Workplace Health and Excellence). Pathstone's primary focus/driver is to increase capacity building, access to service and early intervention.

Pathstone Mental Health is a non-profit charitable organization operating under the Child and Family Services Act, and governed by a voluntary Board of Directors. The agency is funded primarily by the Province of Ontario, Ministry of Children, Community and Social Services.

RESPECT COMMUNICATION TRUST COMMITMENT TO QUALITY INTEGRITY TEAMWORK INNOVATION

OUR VISION
Mental wellness for all children, youth and families.

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Pathstone
Mental Health
Compassionate · Innovative · Professional

*"The Ontario government is committed to making Ontario's community-based child and youth mental health system the very best."
"Children and young people deserve a mental health system that delivers services and supports that respond quickly and comprehensively to their needs, as close to home as possible." Ministry of Children, Community and Social Services.*

